

Our Reference: Upstream
11 September 2026

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www.firvale.com

Dear Parent/Carer,

Fir Vale Academy have been working with Upstream, an exciting new project delivered in schools in collaboration with Roundabout, a local youth housing charity.

Upstream identifies young people who may require some extra support to ensure they have everything they need to be successful in life, whether this is within school, at home, with their relationships or with their general wellbeing.

The process starts with students completing a survey in class during the week commencing **21st September**. It is designed to assess and understand any difficulties they may be facing. This survey will indicate whether students would benefit from some support, at which point they will be offered the opportunity to take part in one-to-one mentoring, wellbeing and support sessions.

They will be allocated a worker who will help them understand and process any challenges they are facing, setting personal goals to achieve their aspirations. Their worker will also be able to signpost them to other services and resources to give them the tools they need to develop their confidence and skills. The Upstream team will also be able to offer wider support to families, which they will be able to discuss further with you if appropriate.

Consent to take part in the survey will be done on an **opt-out** basis. Therefore, if you do not want your child to take part in this survey, please email enquiries@firvale.com before **Friday 18th September 2026** stating you do not want your child to take part.

Yours faithfully



D Gautry
Vice Principal

In order to monitor progress and ensure that the highest level of support is provided, personal data will be held by the Upstream team at Roundabout, where relevant, in line with GDPR and data protection guidelines. For further information please refer to the [Roundabout Privacy Policy](#).

Achievement Respect Opportunity Togetherness Kindness Determination

Principal: Mr Danny Bullock